

KH Roberts Statement on Coronavirus (COVID-19)

6 April 2020

To KH Robert's Valued Customers, Partners and Friends,

As we all adjust to the rapidly evolving challenges of COVID-19, it remains our utmost priority that we are committed to safeguarding the interests and safety of our people, customers, suppliers and partners. Having been in the business for over 50 years, we are honoured by the trust you have placed in us to be your partner in providing aromas and tastes solutions.

We would like to take this opportunity to share with you how we are ensuring continuity in our business and in turn help secure our supply to yours.

Our Assurance to Customers – Business As Usual

- KH Roberts plays a crucial part in the provision of essential services, and shall continue to manufacture and supply our food flavours, colours and other food specialty materials.
- We are committed to maintain supply to our customers in the essential food supply chain despite the mounting challenges we all face.

Remote Work, Safety On-Site and Business Continuity Plans (BCP)

- KH Roberts continues to operate within the safety requirement and guidelines mandated by law.
- Where feasible and required, work is done remotely, teams are arranged on rotating schedules or staggered shift timings in line with safe distancing measures at work.
- We have a diversified manufacturing strategy with multiple locations and have implemented Business Continuity Plans in response to the rapidly changing situation.
- Due to limited international logistics and country specific measures, some delays may be expected in the delivery of goods.

Helping You during Time of Uncertainties

- We are committed to working together with you to provide continuity in our supply of products.
- Please reach out to your usual contact within the organisation, and communicate your needs or plans so that we may work towards fulfilling them.

Let us work together to overcome this global challenge.

Keep safe and keep in touch,
KH Roberts